



November 04, 2010

Dear Valued Sears Customer:

Safety Advisory – Certain General Electric (GE) Profile™ Dishwashers

We are writing to you in connection with a product safety issue relating to certain GE Profile dishwashers that were sold at Sears Canada retail stores, online at www.sears.ca, and through the Sears Canada catalogue between July 2003 and December 2006.

General Electric Company (GE) in cooperation with the Electrical Safety Authority and Health Canada has announced a recall of certain GE Profile™ dishwashers. The GE Profile Dishwashers are operated by an electronic control mounted inside the top of the door. GE has determined that water condensation can drip onto the electronic control board, potentially causing a short circuit and resulting in an overheated connector. This poses a fire hazard to consumers.

Our records indicate that you may have purchased one of these products.

GE has been made aware of five instances of escaped fires, four of which in the US caused damage to the kitchen counter-tops where the dishwashers were installed and one of which in Canada caused damage to adjacent cabinets and smoke damage to the home. No injuries have been reported in US or Canada.

The affected model numbers and corresponding Sears item numbers are listed below. The model and serial numbers can be found on the inside of the front left side on the dishwasher tubs.

Sear Stock #	Model numbers	Serial number begins with
91033	PDW9280J	MF,RF,SF,TF,VF,ZF,AG,DG,FG,GG,HG,LG,MG,RG,SG,TG, VG,ZG,AH,DH,FH,GH,HH,LH,MH,RH,SH,TH,VH,ZH

#91013	PDW9880J	MF,RF,SF,TF,VF,ZF,AG,DG,FG,GG,HG,LG,MG,RG,SG,TG, VG,ZG,AH,DH,FH,GH,HH,LH,MH,RH
91003	PDW9700J	MF,RF,SF,TF,VF,ZF,AG,DG,FG,GG,HG,LG,MG,RG,SG,TG VG,ZG,AH,DH,FH,GH,HH,LH,MH,RH,SH,TH

Sears Canada will be contacting potentially affected customers to arrange for the free repair of their dishwasher. Sears customers who have not been in contact with Sears are asked to call 1-866-691-9948 to schedule an in-home repair.

In the interest of consumer safety, Sears Canada urges customers who own an affected dishwasher to cease use immediately and disconnect the electric supply by shutting off the fuse or circuit breaker controlling it.

Sears Canada will be posting signs in all of its retail stores to advise customers of this safety hazard. Sears Canada is bringing this matter to your attention in the interest of consumer safety and apologizes for any inconvenience this may cause you.



Location of Serial Tag



Sincerely,

Tat Mang
Supply Chain Manager
Major Appliances