



July 09, 2009

Dear Valued Sears Customer:

**RE: ADVISORY – KENMORE BRAND OASIS OR OASIS HE WASHER**

We are writing to you in connection with a product notification to Kenmore Brand Oasis or Oasis HE Washer that was sold at Sears Canada stores as well as through the Sears Canada catalogue and online at [www.sears.ca](http://www.sears.ca).

Sears Canada Inc. is dedicated to continuously improving product performance and quality. As part of this effort, your Kenmore brand **Oasis** or **Oasis HE** washer may be eligible for an electronic control board upgrade at no cost to you.

The upgraded electronic control board features new software designed to improve the spin performance of your Kenmore brand **Oasis** or **Oasis HE** washer and improve the detection of, and adjust for potential, out of balance situations. Those units that qualify for the upgraded electronic control board have serial numbers in the range where the first four characters of the serial number begin with CS48 through CS52 or CT01 through CT49. If you have a Kenmore brand Oasis or Oasis HE washer that does not have a serial number within the range of CS48 through CS52 or CT01 through CT49, your washer already has the upgraded control board.

The affected washers were sold at Sears Canada stores, as well as through the Sears Canada catalogue and online at [www.sears.ca](http://www.sears.ca), between March 2006 and March 2008. The affected model and item numbers are as follows.

Item Number	Model Number	Item Number	Model Number
27032	110 27032600	27086	110 27086600
27032	110 27032602	27086	110 27086601
27062	110 27062600	27086	110 27086602
27062	110 27062601	27086	110 27086603
27062	110 27062602	27086	110 27086604
27062	110 27062604	27086	110 27086605
27082	110 27082600	27087	110 27087600
27082	110 27082601	27087	110 27087601
27082	110 27082602	27087	110 27087602
27082	110 27082603	27087	110 27087603
27082	110 27082603	27087	110 27087604
27082	110 27082604	27087	110 27087605
27082	110 27082605	27072	110 27072602

